

FY 2021 Performance-Based Bonus Scorecard  
**PHILIPPINE NORMAL UNIVERSITY**

<p><b>NOT ELIGIBLE</b></p> <p>The PNU achieved 65 points and is Not Eligible for the grant of FY 2021 PBB.</p>	 <p><b>PERFORMANCE RESULTS</b></p> <p>Achieved 83.33% (10 out of 12) of the Congress-approved performance targets for FY 2021; failure to meet the targets for 2 indicators are due to controllable factors</p>	 <p><b>PROCESS RESULTS</b></p> <p>Achieved ISO certification or its equivalent certification for at least 80% of frontline services.</p>	 <p><b>FINANCIAL RESULTS</b></p> <p>Achieved an average of 52.54% Disbursements and Earmarked Income BUR</p>	 <p><b>CITIZEN/CLIENT SATISFACTION RESULTS</b></p> <p>Achieved a 3.91 overall satisfaction rating, did not receive complaints from the CCB platform but with unresolved #8888 complaints</p>	
	<p><b>13</b></p> <p>TOTAL SCORE</p>	<p><b>3</b></p> <p>SCORE</p>	<p><b>4</b></p> <p>SCORE</p>	<p><b>3</b></p> <p>SCORE</p>	<p><b>3</b></p> <p>SCORE</p>
	<p><b>65</b></p> <p>TOTAL POINTS</p>	<p><b>15</b></p> <p>POINTS</p>	<p><b>20</b></p> <p>POINTS</p>	<p><b>15</b></p> <p>POINTS</p>	<p><b>15</b></p> <p>POINTS</p>

Legend: 1 SCORE = 5 POINTS    2 SCORE = 10 POINTS    3 SCORE = 15 POINTS    4 SCORE = 20 POINTS    5 SCORE = 25 POINTS

**Compliant in 6 out of 11 Agency Accountability Requirements**

<p>Transparency Seal</p> <p><b>COMPLIANT</b></p>	<p>PhilGEPs Posting</p> <p><b>NON-COMPLIANT</b></p>	<p>Updating of Citizen's Charter</p> <p><b>COMPLIANT</b></p>	<p>Sustained Compliance to Audit Findings</p> <p><b>COMPLIANT</b></p>	<p>Submission and review of SALN</p> <p><b>NON-COMPLIANT</b></p>	<p>Freedom of Information (FOI)</p> <p><b>COMPLIANT</b></p>
<p>Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)</p> <p><b>COMPLIANT</b></p>	<p>Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE)</p> <p><b>NON-COMPLIANT</b></p>	<p>Posting of Indicative FY 2022 APP-non CSE</p> <p><b>COMPLIANT</b></p>	<p>Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)</p> <p><b>NON-COMPLIANT</b></p>	<p>Undertaking of Early Procurement Activities covering 2022 Procurement Projects</p> <p><b>NON-COMPLIANT</b></p>	

