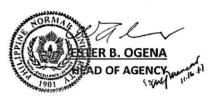
CERTIFICATE OF COMPLIANCE AFTER VALIDATION (Deficiencies addressed after validation)

(Pursuant to the Republic Act 9485: An Act to Improve Efficiency in the Delivery Of Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefor)

I, ESTER B. OGENA, Filipino, of legal age, President of the Philippine Normal University, located at Taft Avenue, Manila, being responsible and accountable. In ensuring compliance with section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its implementing Rules and Regulations, hereby declare and certify that the PHILIPPINE NORMAL UNIVERSITY has already addressed the following deficiencies identified during the Citizen's Charter validation conducted on November 9, 2017 by the CSC Regional/Field Office:

าะโดยโด(ครั้ง	ACTION TAKEN	
Make the public assistance desk signage bigger	Public Assistance Desk signage was made bigger and printed in tarpaulin for greater visibility (Please see attached picture)	
Enlarge the Feedback mechanism procedure for greater visibility	Feedback mechanism procedure was made bigger and printed in tarpaulin for greater visibility (Please see attached picture)	

This certification is being issued to attest to the acc	curacy of all information cont	ained herein based on
available records and information that can be verif	ied with the Philippine Norm	al University.
IN WITNESS HEREOF I hereunto set my hands this	NOV 1 7 2017	in Manila Philinnings



University President POSITION

SUBSRIBED AND SWORN to before me this	of 2017. , 2017 in Manila, Philippines, with
•	NOTARY PUBLIC
Dec No. 332	NOTARY PUBLIC DRIVE MANUAL PHILIPPINES
Page No. 47 Book No. 47	IBP LIFETIME NO 05179/02-25-05/MLA PTR NO 1395280/01-03-17/MLA ROLL NO 33596 MCLE COMPLIANCE NO 17-0023856-8-06-14
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